



HOME OF THE "SMART POOL"™

10111 Business Drive, Miramar, FL 33025

North Dade: (305) 949-0000 • Broward: (954) 438-6251 • South Dade: (305) 253-4673 • Fax: (305) 949-9171

Website: www.essigpools.com • Email: Sales@essigpools.com

To: John & Tina Babos
8420 SW 55th Ct
Davie, FL 33328

Date: 04/10/2018

Dear John & Tina,

On behalf of the entire staff of Essig Pools we would like to thank you for giving us the opportunity to work with you on your pool project. If we can be of help in the future, please call us! We're always available to discuss your needs. We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. Thank you.

- Was the pool presentation by or sales representative thorough? [X] Yes [ ] No
Once the job began did you receive weekly calls with the rough schedule for the future week? [X] Yes [ ] No
From the front end coordinator (1st half) [X] Yes [ ] No
From the back end coordinator (2nd half) [X] Yes [ ] No
Were the terms of your contract fulfilled? [X] Yes [ ] No
Was construction completed within the Time-span you were told? [X] Yes [ ] No
Were you pleased with the quality of our work? [X] Yes [ ] No
Was the jobsite generally left clean? [X] Yes [ ] No
Were we attentive to your needs after filling your pool? [X] Yes [ ] No
Were you properly instructed in the Operation and maintenance of your pool And equipment? [X] Yes [ ] No
Would you consider us for Future projects? [X] Yes [ ] No

Please take a few minutes to rate the following personnel you may have dealt with during the construction of your pool.

Table with 6 columns: Personnel, Excellent, Good, Fair, Poor, N/A. Rows include Receptionist, Lead taker, Salesperson Louann Leveroni, Sales Manager Larry Litwin, Front end coordinator Armando Espinosa, Back end coordinator, Field Supervisor Lujo, Excavation Crew, Form & Steel Crew, Electrician, Paver Crew, Shoot Crew (Structure), Backfill Crew (Bobcat), Plumbing Crew, Coping & Tile Crew, Final clean-up & Prep, Pool Surface Crew, Start-up / Instructor, and Other.

General Comments: The entire team at Essig Pools were an absolute pleasure to work with. We are very happy with our pool and are pleased with how quickly our job was completed. We won't hesitate to recommend Essig Pools to our friends and family. Thank you!
May we use your name as a reference on future jobs? (Yes) No

Signature: Tina E. Babos Date: 4-22-2018 Phone: (954) 871-8708